

**CAT LINK**

# AI Water Fountain

**PURE PRO** User Manual



Toll free: +1 833 440 2772 Email: [support@catlink.cn](mailto:support@catlink.cn)

# Important Statement

Thank you for using CATLINK Product. Our top priority is the safety and health of your furry friends.

- Read all instructions before using this product. Once using this product, it means that you have carefully read and accepted the following safety precautions.
- CATLINK shall not be responsible for any loss or damage caused by negligence or wrongful act in operating.
- CATLINK reserves the right to interpret and modify this statement.

# Important Safety Instructions

Failure to follow these safety instructions could result in damage to the product or other property.

- ① **Install** and use the product in accordance with the instructions.
- ② For indoor use only. Direct sunlight, high heat and humidity should be avoided.
- ③ The 5V power supply protects pets from an electric cord bite injury. A leak may occur when the cord is chewed by your pet. Use it properly.
- ④ Use the genuine power adapter, otherwise it will damage the product or cause a safety accident.
- ⑤ Place the product on a dry, firm, level surface. Keep it placed horizontally and do not overturn it, as the product may not work properly.
- ⑥ Do not immerse or soak the base of this product in water. If it gets wet accidentally, dry it in time to avoid damage to the product.
- ⑦ Keep the product clean and dry for long-term storage.
- ⑧ Never allow children or people with reduced physical, sensory, or mental capabilities or lack of experience and knowledge to use, clean, or maintain the product without supervision or instruction concerning its use in a safe way and understanding of the hazards involved.
- ⑨ Perform maintenance under the guidance of professionals to prevent accidental injuries.
- ⑩ Always check the remaining water in the water fountain before traveling.
- ⑪ We will regularly upgrade and optimize the equipment. The actual equipment or related functions may be different from this manual. If you have any questions, please contact customer service.
- ⑫ If you need further assistance, feel free to contact customer service.

## 03 Product List



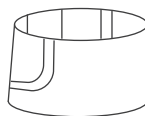
Water Fountain  
Cover



Water Fountain  
Column



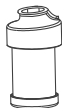
Ceramic Tray



Bucket  
(Includes water pump)



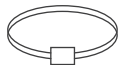
Primary filter



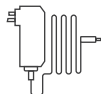
UF Filter



Power Supply Base



CATLINK  
Collar x 2



Adapter

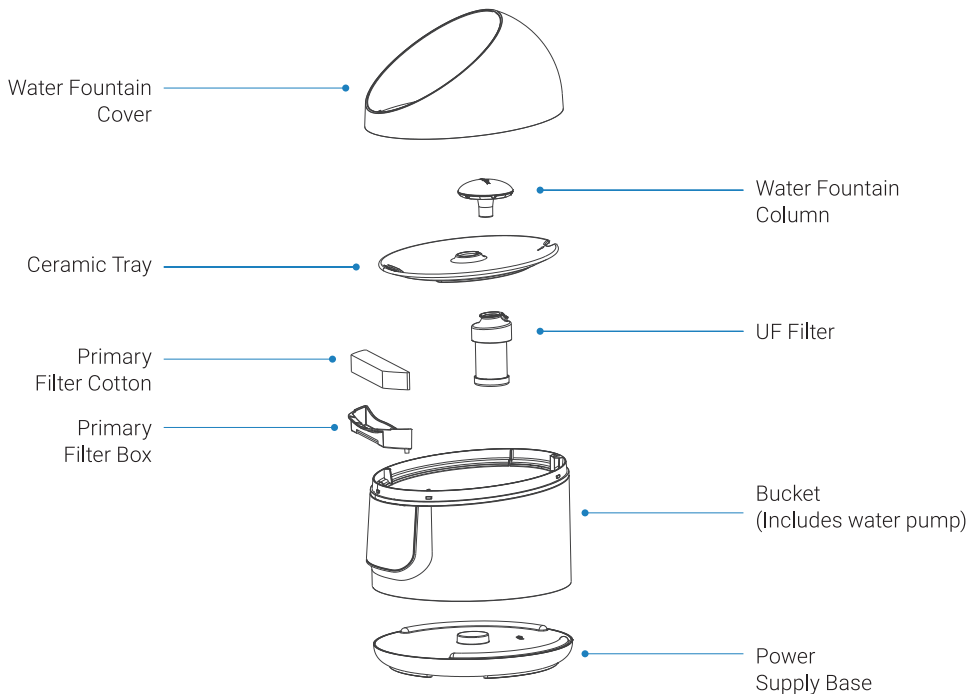


CATLINK  
UFO Tag x 3



User Manual

## 04 Device Structure

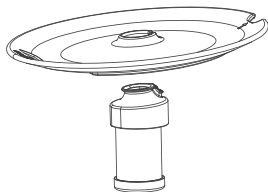


Please choose whether to install the water fountain column according to the cat's habits and your personal sensitivity to the sound of water flowing; The installation of water fountain column helps to increase the cat's interest in drinking water, but at the same time, the sound of water flow will become louder.

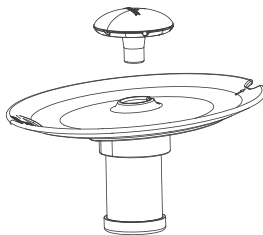
## 05 Assembly and use

- 1 Check the package:** Check whether the products and accessories are intact.
- 2 Clean:** Clean the UF Filter, Ceramic Tray, Primary Filter Box; Don't soak the Bucket, you can rinse it.
- 3 Filter installation:**

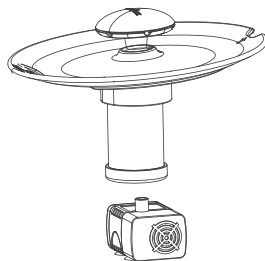
(1) Insert the filter into the Ceramic Tray, refer to the picture.



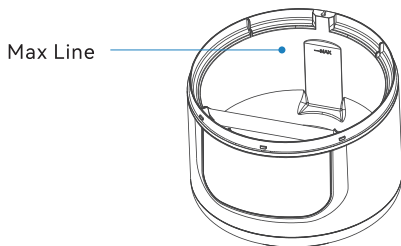
(2) Insert the Water Fountain Column into the water outlet hole of the Ceramic Tray



(3) Put the Water Pump completely into the water inlet of the Filter.

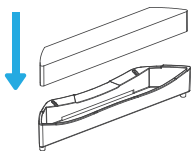


**4 Fill the Bucket:**

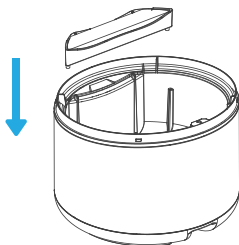


**5 Water fountain installation:**

(1) Put the Primary Filter Cotton into the box.



(2) Put the Primary Filter box in the front of the Bucket.



**6 Power-on and Wi-Fi connection:** Refer to 06 Wi-Fi connection to finish this step.

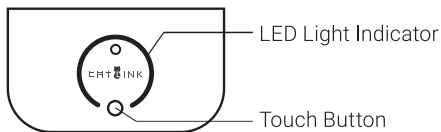
**7** After completing the above steps, you can use the product normally.



## 06 WIFI Connection



1. Search for Catlink in your mobile application store, download and install the Catlink App, or scan the QR code on the right to download.
2. Connect your mobile phone to 2.4GHz WiFi (Currently, the fountain doesn't support 5GHz Wi-Fi or WiFi that requires special certification such as hotels and airports Wi-Fi).  
*\* Please note that the WiFi name cannot contain Chinese, spaces, or other special characters, so as not to affect the Wi-Fi Connection.*
3. Please open Catlink App to register and log in. "Add the product on the DEVICE page" and follow the instructions to finish the rest of the setup.
4. Long-press the touch button on the water fountain until you hear a beep sound and the LED light indicator starts flashing in green, then release the button.  
*\* Please keep the water fountain as close as possible to the router and make sure that the water fountain is powered on.*
5. Finish the rest of the Wi-Fi Connection setup according to the instructions on Catlink App. until Wi-Fi connected successfully  
*\* There may be Wi-Fi Connection problems for some Android phones. If possible, you can use another phone for Wi-Fi Connection. After success, share the device with your own phone.  
\* Please contact our customer service staff for assistance in time if you have followed the Wi-Fi Connection correctly yet still failed at configuring multiple times.*

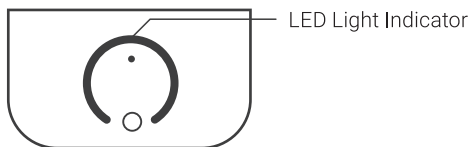






## 07 Working Mode

Mode	What it means
Flowing Mode	The water fountain gushes non-stop and flushes hair and dirt once every few minutes.
Eco Mode	The water fountain will rest for 5 minutes after 3 minutes' flowing. Also, it will flush hair and dirt once every few minutes.
Smart Mode	When the water fountain detects cat(s), it will be automatically turned into flowing fountain mode; After the cat leaves, it will automatically flush hair and dirt, and then be turned into eco mode.

Note: Please switch the working mode in CATLINK APP. The button of the water fountain can only be used when you are trying to connect to the network.

## 08 Indicator Conditions



LED Light Indicator	Status	Water Level Status	
Solid blue light	Flowing Mode	Full	High Level
Solid white light	Eco Mode (recommended)		
Solid cyan light	Smart Mode		
Flashing in an arch shape	Hair and dirt being flushed		
Flashing green light	Waiting for network configuration		
Solid green light	Connected to WiFi	Low Level	Shortage
Solid yellow light	Not connected to WiFi		
Flashing red light	Water level is too low		
Height of LED lights	Indicates the water level		

## 09 Accessories Instruction

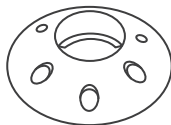
### ① Collar and UFO Tag Use Instruction

Put both the collar and the tag onto your pet.

The tag contains an identification chip.

The tag is waterproof.

Please use the collar and the tag according to the reminders on the Catlink App



### ② Filter Instruction

#### 1. Replacement Cycle

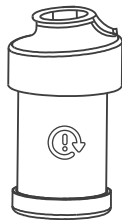
The service life of the Filter is 90 days. Please replace it every 90 days.

You can check the service life of the Filter in CATLINK APP.

#### 2. Activate the UF Filter

(1) Install new Filter.

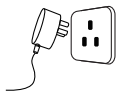
(2) When the water fountain is connected to Wi-Fi, you can reset the new filter.



## 10 Product Cleaning and Attentions

\* It is recommended to clean the water fountain every half a month.

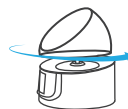
- 1 Shut down the water fountain



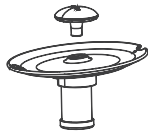
- 2 Separate the water fountain body and the power supply base



- 3 Remove the water fountain cover



- 4 Remove the Ceramic Tray and the Water Fountain Column

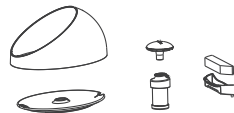


- 5 Remove the filter

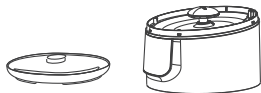


- 6 Parts that can be washed directly

\*Wipe the parts with dry paper towels after washing



- 7 Parts can only be cleaned with wet wipes



- 8 After cleaning, reassemble the product according to previous pages.



## 11 Product Specifications

Product name	CATLINK AI Water Fountain - PURE PRO
Product Model	CL-W-01
Product Material	ABS
Product Dimensions	3. 230*230*262mm (9*9*10.3 inches)
Rated Input	5V $\equiv$ 1A
Rated Power	2W
General Scope	Cat or Small Dog Breed
Product Weight	2kg (4.4 lbs)
Carried Standard	GB 4706.1-2005
Website:	<a href="http://www.catlinkus.com">www.catlinkus.com</a>
Toll Free:	+1 833 440 2772

\*There may be differences in product specifications for different product models or batches.

## 12 Customer Service

We will provide customers with a one-year free warranty service.

If you have questions or need assistance, contact us!

### Phone Support

+1 833 440 2772

Mon-Fri: 10AM-6PM EST

### Email Support

support@catlink.cn 24/7

